

Site-Visit Information Worksheet

Company: _____ Date: _____

1. Hardness of incoming raw water (find 3 times): _____ (gpg or note units)
2. How old is the current water softener: _____ (yrs or note units)
3. How many resin tanks are present: _____
 - a. Type of resin in softener: _____
 - b. Volume of each resin tank: _____ (ft³ or note units)
 - c. Softening setup: Single Alternating Parallel Other: _____
4. What kind of control valve is used: Timer Metered DIR sensor Other: _____
 - a. How often does regeneration occur? _____
 - b. Type of Regeneration: Co-current Counter-current
 - c. How much water is used during regeneration? _____
5. Current settings on the softener:
 - a. Who programmed the settings? _____
 - b. Time: _____
 - c. Hardness setting: _____ (gpg or note units)
 - d. Salt Dosage: _____ (lbs/ft³ or note units)
 - e. Capacity: _____ (grains or note units)
 - f. Other: _____
6. Any Additional Features: Brine Reclaim Proportional Brining None
7. How often is the water softener serviced? _____
8. Are any of the processes requiring soft water sodium sensitive? _____
9. Hardness of outgoing water: _____
10. How soft does the water need to be? _____
11. Do you own a Salometer? _____