

Pre-Visit Information Collection

Company: _____ Information collected by: _____ Date: _____

1. What is the water supply?

Municipality _____

Private source _____ What is the source? _____

If known, what is the water hardness? _____

Any water treatment before softener? _____

2. Make and Model of water softener: _____

a. Who is the vendor? _____

b. Date of latest service: _____

c. Is there an on-site operator or technician? _____

d. Is there a manual available for the control head & softener? _____

i. If digital, can you send it to me? _____

3. Amount of water softened (appropriate units per day/week/month/year) : _____

4. What processes or areas in the facility use soft water?

<ul style="list-style-type: none">•••	<ul style="list-style-type: none">•••
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5. Are there any conditioning systems (i.e. Reverse osmosis?) _____

a. If yes, what type of system? _____

6. Amount of salt used per day/week/month/year: _____

a. What kind of salt is used (NaCl, KCl, other) _____

7. Are there any logs available?

a. Regeneration frequency logs _____

b. Salt use logs _____